Citizen Space Accessibility Audit Report

We take accessibility very seriously at Delib and we test Citizen Space against [Web Content Accessibilty Guidelines (WCAG) 2.2 Level AA](#).

Our most recent external accessibility audit of Citizen Space, conducted by [TetraLogical](#), took place in November 2025. This non-conformities list has been updated following our recent external audit.

Non-conformities are cases where not all criteria are met or need improvement. We are always working to improve the accessibility of our products. Please be aware that this list may refer to Citizen Space features which are not enabled or are not in use on your particular site, for example Response Publishing or Geospatial. If you have any questions about anything on this list, please contact your Customer Success Manager.

We work on accessibility throughout the year, regular updates are released to the product. This non-conformities list is updated regularly as fixes and enhancements are released.

WCAG 2.2 Non-conformities in Citizen Space front-end

1.3.1: Info and Relationships

The PDF that is supplied to a respondent on completing an activity does not follow techniques laid out in WCAG (there are no heading tags and no document title).

1.4.4 Resize Text

When a Citizen Space Geospatial mapping page is zoomed, a mapping question on an activity can obscure some of the content within the map.

2.1.1 Keyboard Accessible

When using Geospatial and response publishing, map pins on the published responses page are not keyboard accessible.

2.2.1 Timing Adjustable

After completing an activity, you are offered a link to download your response as a PDF. The link expires in 3 minutes, which may not be enough time for some users. This time limit cannot be extended or turned off.

Delib's Response
We have accepted this failure since the limit is set for security reasons (for example, if the respondent is using a public computer).

2.4.11 Focus Not Obscured

When using Geospatial and response publishing, when the filter dialog box is shown on the published responses view, some elements can be obscured behind it.