



Supported Living Service User Survey – Your Home Your Say.



The main reason for Supported Living is for people with an **eligible care need** to live in their own home and have control over the support they receive.



Supported Living can look different for different people. For one person, a few hours support a week may meet their needs.

For another person they may require support all day every day to assist them.



We would like to hear from:

- People in Sefton who are currently living in Supported Living accommodation. **This survey.**
- Carers who currently support someone who is living in Supported Living in Sefton. **A different survey.**
- Carers who currently support someone who may consider Supported Living home options in Sefton in the future. **A different survey.**





We would appreciate your time in completing this survey. This will give us information to develop the draft Supported Living Strategy and future services.

We want to work with our key partners in Sefton including those who provide services and people with lived experience and their carers.



This is nothing to worry about.

The information will help the Council to make sure that Supported Living services are good quality.



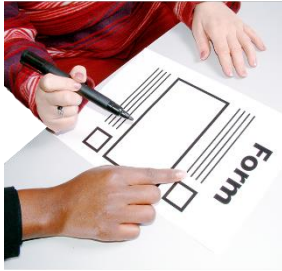
Services need to meet the requirements of the [Care Act 2014](#). The Care Act is a law about care and support for adults in England.

We want to co-produce a range of high quality accommodation with support across Sefton by 2025 for both older adults and young adults with disabilities.



The co-produced services will better meet people's care and support needs, whilst promoting their health, wellbeing, and independence.

How can I give my ideas?



You can fill in a paper copy, to get one please call **0151 934 2888** or email yourhomeyoursay@sefton.gov.uk and ask for one to be sent to you.

Paper copies will have a freepost envelope to send it back to us.



You can give us your views over a phone call **0151 934 2888**.



You can give us your views in an email yourhomeyoursay@sefton.gov.uk



You can share your views with a friend, family member or social worker. They can tell us your ideas or help you to complete the survey on paper or online.

You can collect and return paper copies of the survey from:



Sefton Carers Centre

27 - 37 South Road
Waterloo
Liverpool, L22 5PE



Life Room Southport

The Life Rooms Southport
23 - 25 Scarisbrick Avenue
Southport
PR8 1NW



What we do with what you tell us

Updated information is on Sefton Council's website. Search for your home your say.
[Your Home, Your Say \(sefton.gov.uk\)](http://sefton.gov.uk)



We have started to make a draft strategy. This is a plan of how service will work.

The information and answers that you share with us will be put into a report.



This report will be available in accessible formats.

The information we are given will be part of the strategy.



This survey is for people who use Supported Living services. There are also surveys for carers who support someone who currently lives in supported living and for carers who may be considering supported living.