



Sefton Council.

Supported Living Questionnaire.

We want to make Supported Living better in Sefton. We are working with people who use these services, people who may use services in the future and family carers.

We all want to create good support in suitable homes that people need.

Our goal is to improve:

- Choices available.
- Quality Care and Support.
- Wellbeing of everyone.
- Independence.

We will be asking people about their experience of Supported Living between Monday 21st July and Sunday 28th September 2025.

You can share your ideas in different ways.

Go **online** to Your Sefton Your Say and select Supported Living or scan this QR code.

You can **email** ideas to:

yourhomeyoursay@sefton.gov.uk

You can **ring** the Council on 0151 934 2888 to give your ideas or ask for paper copy and pre-paid envelope.

There are also in person meetings to chat through ideas and feedback people have. Look on [Sefton.Gov.UK](https://www.sefton.gov.uk) – search for Supported Living commissioning to find out where and when.

Sefton Council. Supported Living Questionnaire.

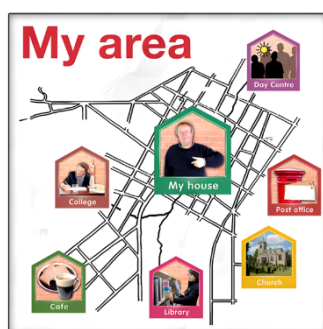
My Home.



1. Do you feel safe at home?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



2. Do you like where your home is?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



3. Can you choose how your home looks (like furniture or decorations)?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:

People Who Help Me.

4. Do you feel staff listen to you?



☐ Yes. ☐ No. ☐ Not sure.

Tell us more:

5. Do you help decide how you get support?



☐ Yes. ☐ No. ☐ Not sure.

Tell us more:

6. Do staff help you with things every day?



☐ Yes. ☐ No. ☐ Not sure.

Tell us more:

My Life.

7. Can you make your own choices?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



8. Do you do activities you enjoy?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



9. Do you feel confident and independent?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



My Voice.



10. Can you say when something is wrong?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



11. Can you give your views in a way that works for you (talking, writing, pictures)?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



Money.

12. Do you understand what you pay for?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:

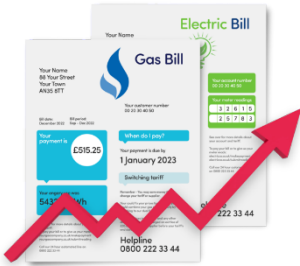


13. Do staff explain money clearly?



☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



14. Are you worried about bills or costs of things you need?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



Feeling Included.

15. Do staff treat you kindly and with respect?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:





16. Do people understand and respect your culture or identity?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



17. Can you make friends and join things in your community?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more:



18. Is there anything else you would like to tell us.



Coproduction.



We would like people to be part of the Supported Living Co Production group.

The group will develop Supported Living services with the people who use them and their families.



19. Would you like to be part of a group working together to develop Supported Living services in Sefton?

☐ Yes. ☐ No. ☐ Not sure.

Tell us more about you – what can we do so you can get involved in the group?

20. If you would like to get involved, how should we contact you?

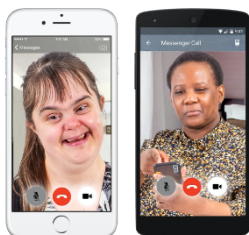
Email.



Phone or Text.



Any Other Way.



Some Questions About You.



You don't have to answer these questions if you don't want to. All your answers are kept secret. We put all the answers together. Your answers cannot tell us who you are.

We want to make sure we include everyone. So, your answers are very helpful to us.



1. Are you okay with giving your details as explained in the privacy notice?

Yes. ☐ No. ☐

2. How old are you?



Under 18. ☐ 18-29. ☐ 30 – 39. ☐
40 – 49. ☐ 50 -59. ☐ 60 – 69. ☐
79 – 79. ☐ 80 -84. ☐ 85+. ☐
Prefer not to say. ☐

3. Sex.

☐

Male.

☐

Female.

☐

Prefer not to say.



4. Is the gender you identify with the same as your sex registered at birth?

☐

Yes.

☐

No.

☐

Prefer not to say.



5. Do you currently live as your birth sex?

☐

Yes.

☐

No.

☐

Prefer not to say.



If no, please tell us your gender identity?

6. Relationships - How would you describe your sexual orientation?

☐

Heterosexual or straight.

☐

Gay/Lesbian.

☐

Bisexual.

☐

I identify differently.

☐

Prefer not to say.



Please tell us how you identify.



Children and young people become cared for (sometimes known as looked after) when they cannot stay with the family they lived with, so the Council takes on the responsibility of looking after them as a parent would.



7. Are you cared for by Sefton Council?

☐

Yes.

☐

No.

☐

Prefer not to say.



8. Have you ever been cared for as a child by Sefton Council or any other council?

☐

Yes.

☐

No.

☐

Prefer not to say.



9. Disability - Do you have any of the following?



Physical Impairment.

☐

Visual Impairment.

☐

Hearing impairment or Deaf.

☐



Learning difficulty.

☐

Learning disabilities.

☐

Autism Spectrum Conditions.

☐

Long-term illness that affects you daily life.

☐

Dementia.

☐

Mental Health Condition.

☐

Prefer not to say.

☐

If you have Cancer, diabetes, or HIV this is seen as a disability under the Equalities Law. Or you have selected any of the boxes in question 9.

10. Do you think of yourself as disabled?

☐

Yes.

☐

No.

☐

Prefer not to say.



11. What is your religion or belief?



No religion or belief.

☐

Christian.

☐

Hindu.

☐

Muslim.

☐

Jewish.

☐

Sikh.

☐

Buddhist

☐

Prefer not to say.

☐

Other.

☐

Please tell us:

12. Race and ethnicity - do you identify as:



Prefer not to say.

☐

White.

☐

English.
Welsh.
Scottish.
Northern Irish.
British.

☐

Irish.

☐

Gypsy, Irish Traveller, or Roma.

☐

Polish .

☐

Portuguese.

☐

Latvian.

☐

Lithuanian.

Mixed and Multiple Ethnic groups.

☐

White and Black Caribbean.

☐

White and Black African.

☐

White and Asian.

Asian or Asian British.



- ☐ Indian.
- ☐ Bangladeshi.
- ☐ Pakistani.
- ☐ Chinese.

Black or Black British.



- ☐ African.
- ☐ Caribbean.

Other Ethnic Group.



- ☐ Arab.
- ☐ Other Ethnic background. Please tell us.

Thank you for filling in this form.



This information will **not** be able to tell us who you are but it will help us to understand if we are missing people out.

Sefton Council. Supported Living Privacy Notice.



Sefton Council would like to tell you about our Privacy Notice for **Supported Living consultation**.

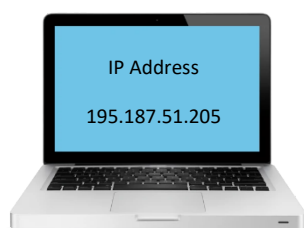
This Easy Read privacy notice for the Advocacy Services Consultation will explain **the personal information we collect**.

In this questionnaire we will collect information about:

What personal information we collect.

In this consultation's equality monitoring questions, we collect information listed below:

- IP address. (If completed online this is a computer code to show what computer the information comes from).
- Name.
- Email address.
- Telephone number.
- Age.
- Sexuality.
- Gender.
- Care experience.
- Disability.
- Religion.
- Race or ethnicity.





Why we collect and use this information.

Sefton Council are asking people to have their say about the Supported Living services in Sefton.

IP addresses that identify computers.



- The IP addresses are collected to make sure only one response per resident is received.
- Once this is checked the IP address information is deleted.



Personal information.

- We are collecting name, email address and telephone number so we can contact you about the Coproduction group, if you want to be part of this group.



Equalities Questions.

These are collected to show what groups of people are responding to the questionnaire.

This also lets us know if we need to use different ways to contact groups of people who are not responding.



How long we keep your information.

The IP address will be deleted immediately after the checks are done.

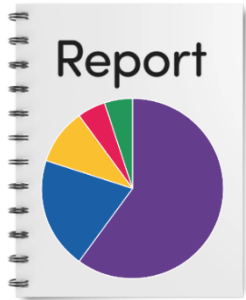
The personal information will be kept until the coproduction group activity is completed.



The equalities information will be kept until the information has been looked at and a report written.

How we use the information and who we share the information with.

The information collected in this questionnaire will only be used as numbers in the report.



Storing the information.

All information is kept safe.

Sefton Council follows the laws around data protection.



The laws.

We need to make sure we

- Only ask the questions we need to in the questionnaire.
- Ask the equalities questions.



The law says we must ask and act on this information.

It helps us to know what groups of people are responding to the questionnaire.

It also helps us to know that we are not missing groups of people.



Confidential.

Your answers will not tell us who you are. The answers will be collected to help us know what people think.





Who will we share this information with?

Your information will not be shared with any other organisations.

Asking to see your personal information.

You can ask to see what personal information we keep about you.

Be aware there are some rules about why some information cannot be shared.



You can refuse to answer any questions in the questionnaire.

If you want to ask to see your personal information you can. Use the Council [website to complete a request form.](#)

Or you can call Sefton Council on 0345 140 0845.



Contacts:

For more information about this privacy notice please contact:

jayne.vincent@sefton.gov.uk

0151 934 3733

Sefton's Data Protection Officer:

lnoinformation@sefton.gov.uk

0345 140 0845

Contact for the Supported Living Consultation is:

Steven.metcalf@sefton.gov.uk

