

Sefton Council.

Adult Social Care and Health.

Advocacy Services Consultation.

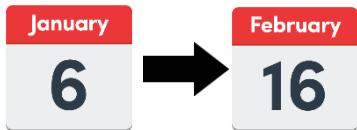


Advocacy services provide support to people to have their say.

We (Sefton Council) want to hear from people who use advocacy services in Sefton.

This includes parents, carers and people using health and social care services.

We want to know about your needs and how advocacy can help.



The consultation starts on Monday 6th January and ends on Sunday 16th February 2025.



You can complete the survey online by going to [Your Sefton Your Say](#) and looking for the Advocacy Consultation.

Or scan this QR code with your phone or tablet.

Paper copies of this questionnaire are also available.

If you need a paper copy or any help completing the questionnaire, please call us or email us.



Phone: 0151 934 3253 or

Email: Rebecca.bond@sefton.gov.uk



Introduction.

What is Advocacy: Advocacy is when someone helps you understand your choices and helps you to express your views.

Advocates are there to support you when speaking to health and social care professionals, when accessing services and support you to deal with everyday problems.



Advocates help you know your rights and speak up for what you want. This support is separate from other services, so it stays fair and honest.



Sefton Council wants to hear from people who use, have used, or may need to use advocacy services in Sefton.



We are asking people about Advocacy Services in Sefton.

It is important that future services are shaped by the people who use them or may use them in the future.



There is a privacy notice at the end of this questionnaire that explains how we look after the information you give us. You do not have to answer any questions you do not want to.